

1. Click below to see the list of supported Anti-virus / Anti-malware applications:

[Supported Anti-virus / Anti-malware list](#)

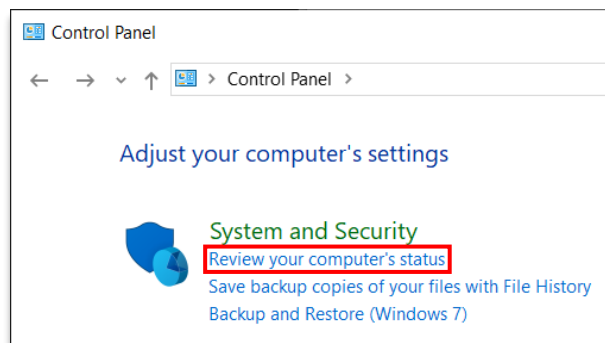
To search the document, press Ctrl-F / ⌘-F.

Note: We recommend you check this list before you purchase an Anti-virus / Anti-malware suite. The specific application and version **must** be listed for it to be supported.

If you do not wish to purchase a third-party Anti-virus / Anti-malware. The **Windows Security Defender Anti-virus** that comes with your computer is fully supported. This will provide adequate coverage (Windows 8 and 10 only). Windows Defender for Window 7 only provide Spyware protection and would require 3rd party Anti-virus.

Windows 10

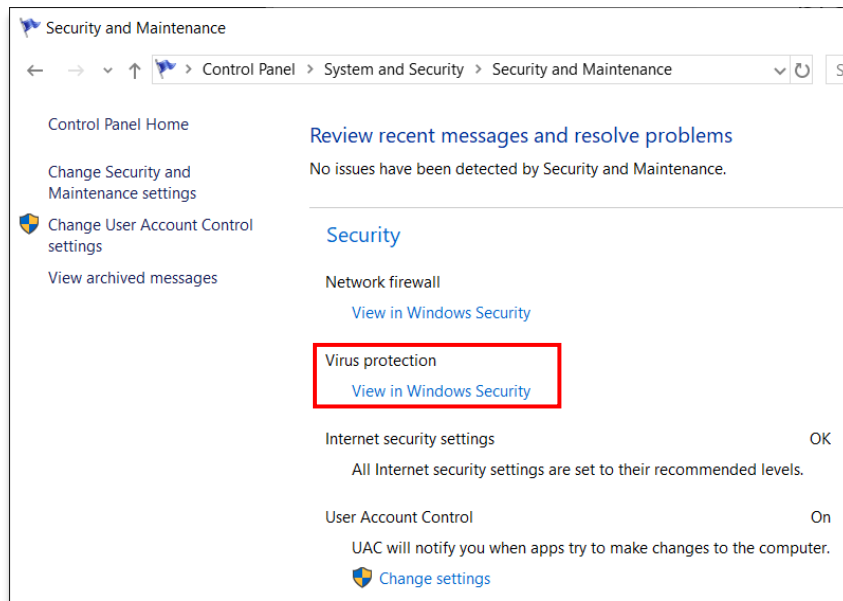
2. Ensure the Anti-virus / Anti-malware software installed on your PC is up-to-date. Open Action Center by clicking **Start > Control Panel > System Security > Review your computer's status**.



For internal use only

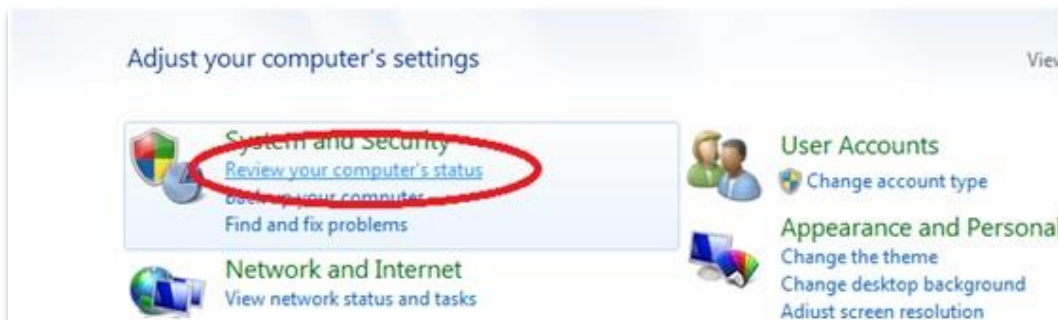
For internal use only

3. If your antivirus software is outdated, it will be listed under Virus protection marked as red. Click **Update Now** to resolve the problem.



Windows 7 & 8

1. Ensure the Anti-virus / Anti-malware software installed on your PC is up-to-date. Open Action Center by clicking **Start > Control Panel > System Security > Review your computer's status**.



2. If your antivirus software is outdated, it will be listed under Virus protection marked as red. Click **Update Now** to resolve the problem.

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